

EFFECT OF A DEVELOPED EVIDENCE-BASED DISCHARGE PROTOCOL ON CANCER COLON PATIENTS SATISFACTION IS WE DO THE BEST PRACTICE IN OUR DISCHARGE PROCESS?

SHREEN GABER¹, FATMA A² & IHAB S³

¹Assistant Lecturer, Department of Nursing Administration, Faculty of Nursing, Cairo University, Egypt

²Assistant Professor Department of Nursing Administration, Faculty of Nursing, Cairo University, Egypt

³Lecturer, Department of Surgical Oncology, Faculty of Medicine, National Cancer Institute, Cairo University, Egypt

ABSTRACT

Discharge planning is a process started in the first day of the patient admission and not an isolated event at the end of the patient's stay. Because discharge planning is an essential component of the patient care, crucially important in the hospital to support safe and timely discharge and failure to do this from the point of initial patient admission until discharge will have negative consequences for the patient's transition later in the care planning process. So the aims of this study were to assess the current satisfaction among cancer colon patients; Design evidence based discharge protocol for cancer colon patients, Implement the designed evidence based discharge protocol and evaluate the effect of this protocol on cancer colon patients' satisfaction. A quasi-experimental research design was utilized in this study. Method: A convenient sample of 96 adult male and female post-surgical cancer colon patients. Data were collected with the study questionnaire including demographic data, patient satisfaction questionnaire; that was measured by: (continuity of care, communication and social support system). Result: the patients who took the discharge protocol had higher patient satisfaction scores than who did not, patients taking the discharge protocol had higher patient continuity of care scores than who did not, the patients taking the discharge protocol had higher communication scores than who did not, the patients taking the discharge protocol had higher patient social support system scores than who did not. So the researcher recommends the application of this protocol can reconcile patients and their caregivers' needs and expectation better.

KEYWORDS: Discharge Protocol, Satisfaction, Communication, Social Support System